

QUALITY POLICY

PROTECHNO, a leading brand in the dental sector, dedicated to the manufacture and marketing of advanced products for dental laboratories, aims to ensure that the **quality** of its products and services accurately reflects the expectations of each client, thus guaranteeing the company's long-term success.

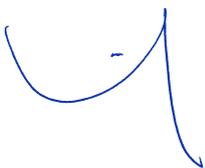
To this end, it establishes, declares, and adheres to the following principles:

- The final quality of the product delivered to the client is the result of planned and systematic actions for the **prevention, detection, correction, and continuous improvement of the Management System throughout** the entire product lifecycle.
- Contractual requirements, client needs and expectations, as well as compliance with **applicable legal and regulatory requirements**, are the criteria for establishing the quality standard of our products. Within this framework, PROTECHNO maintains and improves its Quality Management System in accordance with **ISO 9001 and ISO 13485**, and ensures the conformity of its medical devices with **Regulation (EU) 2017/745 (MDR)** and other applicable requirements.
- Quality requirements and contractual obligations must be objectively translated into specifications, which will be made available to customers in a complete and timely manner.
- Quality is a shared responsibility across all areas of the company. Each area must recognize that it is both a customer and a supplier to the other departments and individuals within the organization.
- Every employee is responsible for the quality of their work. The Quality Manager must promote the implementation of the Quality policy and objectives, verifying their execution through audits.
- The application of this policy requires the active participation of the entire company team. To achieve this, Management considers **Motivation and Quality Training to be priorities**.

This Quality Policy will be disseminated through information sessions, circulars, or any other means deemed appropriate.

PROTECHNO

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Approved by: Miguel Naval (Director)

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